



COMPLAINT FORM

Order number:

First and last name:

Order value:

Phone number:

e-mail:

Reason for complaint

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I expect (please check the selected option)

1) Refunds

2) Replacement by a new product

Shipping address (in case of exchange)

First and last name:

Street and no. of house/apartment:

Postcode and city:

BANK ACCOUNT DETAILS (valid in case of refund)

Account number:

Account holder's data:.....

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I declare that I have read **the terms and conditions** of the product complaint and the regulations of the etuo.co.uk online store,

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Signature of the purchaser